XSi – Independent IT Maintenance

For Server & Storage Hardware



Flexible Service Options:

You get to decide what coverage days & times are needed for your equipment



Independent Hardware Maintenance:

Enhanced service options for eligible servers and data storage



No-Risk Service Assessment:

Together we will discover what service and cost problems can be solved



Original Equipment Manufacturers Supported

Server Products Supported

Which assets are eligible for XSi independent support? XSi provides an easy-to-deploy Server Hardware Assessment to identify assets which are past/approaching key milestone dates (post-warranty, EoS or EoL).

- Dell
- HPE
- HPF/SG
- Cisco
- Lenovo
- SGI
- Oracle/Sun
- Click Here for a complete list of supported products

Data Storage Products Supported

Which assets are eligible for XSi independent support? XSi provides an easy-to-deploy Storage Hardware Assessment to identify assets which are past/approaching key milestone dates (post-warranty, EoS or EoL).

- NetApp
- HPE
- IBM
- Dell/EMC
- Hitachi Data
- Systems
- Click Here for a complete list of supported products.

XSi

Ph: 770-740-0040 (US)
Ph: +1-770-824-3453 (International)



More Money in your Budget:

You can save significantly, reductions averaging 60 - 80% are typical



Certified Services:

R2v3, ISO9001, ISO14001, ISO45001, R2v3 certified and SAE AS5553 compliant.

About Us

Founded in 1990 and recognized by Gartner, XSi helps companies with their IT Lifecycle Services and Support. Services begin with the installation of new technology as well as de-installation, moving, consolidating, onsite disk wiping & destruction, IT Asset Disposition (ITAD) of legacy equipment, including resale or recycling. In addition, XSi provides lower-cost, Third Party Hardware Maintenance for installed models and extends the life of legacy, enterprise-brand servers, storage, network hardware and other devices, including UPS systems and supercomputers. XSi sells to federal agencies, System Integrators, Global 2000 Enterprises, OEMs, distributors, channel clients and partners.

Hardware Service Features & Options

- Support 10,000 customers in 165 countries, with a direct presence in 30 countries & 45 global offices
- 370 global stocking locations with over 360,000 IT Infrastructure Systems Maintained
- 850,000 items in stock and 235,000 spare parts delivered every year
- Support for post-warranty, End-of-Support, End-of-Software, & End-of-Life Hardware
- 24x7x365 Technical Assistance Center (TAC) with local in-country support & language
- Global field services through our employees and a network of 10,000 vetted engineers
- Global R2v3 IT Asset Disposition (ITAD) Services when support ends
- We are the largest Third Party Maintenance Company outside of the USA











Certifications

XSi supports the most discerning and security-sensitive enterprise IT departments in the world, which includes: the US federal government, healthcare, financial services & banking, etc.

- XSi is R2v3 Certified and XSi is ISO9001:2015, ISO14001:2015, ISO45001:2018 Certified
- Meets SAE AS5553 Standards (Counterfeit Electronic Parts Compliant)
- NIST SP 800-171 Compliant
- Member of GIDEP
- NIST 800-88 Wiping Standard
- GSA Schedule 70 SIN 811212 valid through 9/3/2023
- Federal Prime Contractor since 1992
- Trusted supplier to DOD (Audited by U.S. Navy) and all of the Top 10 Federal Systems Integrators
- Committed to OEM entitlement compliance. Be sure to check out XSi Cisco Lifecycle & Asset Assurance!

XSi Clients Include





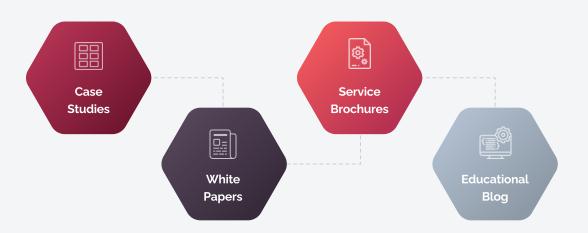








Helpful XSi Resources

















United States

WORLDWIDE COVERAGE

45 subsidiaries

330+

stocking locations

31

countries with own presence



Mexico Argentina Ecuador Brazil Chile Uruguay Columbia Peru United Kingdom Belgium France Germany Spain Italy Poland Austria Luxembourg Switzerland Turkey Morocco Algeria Egypt Nigeria South Africa United Arab Emirates Pakistan Malaysia Hong Kong

ACTIVE CONTRACTS

EUROPE

AMERICAS

AFRICA

- Algeria
 -Angola
 -Benin
 -Botswana
 -Burkina Faso
 -Cameroon
 -Chad
 -Congo Braz
 -Congo Kins
 -Djibouti
 -Gambia

- Senegal
 Seychelles
 Sierra Leone
 South Africa
 Swaziland
 Tanzania
 Togo
 Tunisia
 Uganda
 Zambia
 Zimbabwe

MIDDLE EAST

More than 165 countries covered

APAC

Japan Australia

We are also able to find solutions in almost all other countries.

^{*} Subsidiaries